

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Issued: February 27, 2009

Effective: March 1, 2009

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, North Carolina 27518



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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.14 Cancellation or Modification of Service by Customer

- 2.14.1 Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- 2.14.2 Business Customers may cancel service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- 2.14.3 The Customer cancels service before the Company completes installation of the Service and at the time of cancellation the Company has incurred any expense in installing services or preparing to install service that it would not otherwise have incurred, a charge equal to the cost the Company incurred will apply. In no case will this charge exceed the charge for the minimum period of service ordered, including installation charges and non-recurring charges and all amounts others may charge the Company that would have been chargeable to the Customer had service been initiated.
- 2.14.4 If the Customer cancels service after the Company has completed installation, the charge set forth in Section 2.14.3 will apply to the extent the Company has not yet recovered the costs described in Section 2.14.3. In addition, the minimum service period obligations will apply regardless of whether service has been initiated and the charges due.
- 2.14.5 In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

2.15 Expiration of Term Plan Options

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 BUSINESSPOINT, (Cont'd.)

7.9.2 Rates

	<u>Monthly Service Fee</u>			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Month to Month	\$29.00	\$30.00	\$40.00	(N)
One year term	\$26.00	\$27.00	\$37.00	
Two year term	\$23.00	\$25.00	\$36.00	

Local Service Features:

Star Features, per occurrence	\$1.00
Standard Features, each per line monthly	\$1.75
Deluxe Features, each per line monthly	\$2.00
Feature Package – Choose any five features, per line monthly	\$7.50
Unlimited Feature Package:, per line monthly included	\$12.00
Hunting:, per line monthly	\$4.00
Inside Wire Maintenance:, per line monthly	\$4.50
Voicemail Basic:, per line monthly	\$5.00
Voicemail Deluxe:, per line monthly	\$11.00

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.10 BUSINESSPOINT Centrex, (Cont'd.)

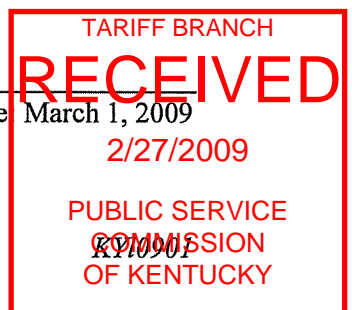
7.10.2 Rates

	<u>Monthly Service Fee</u>			
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>	
Month to Month	\$29.00	\$30.00	\$40.00	(N)
One year term	\$26.00	\$27.00	\$37.00	
Two year term	\$23.00	\$25.00	\$36.00	
Local Service Features:				
Star Features, per occurrence			\$1.00	
Standard Features, each per line monthly			\$1.75	
Deluxe Features, each per line monthly			\$2.00	
Feature Package – Choose any five features, per line monthly			\$7.50	
Unlimited Feature Package:, per line monthly included			\$12.00	
Hunting:, per line monthly			\$4.00	
Inside Wire Maintenance:, per line monthly			\$4.50	
Voicemail Basic:, per line monthly			\$5.00	
Voicemail Deluxe:, per line monthly			\$11.00	

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.4 Additional Listings, (Cont'd.)

(B) Residence Additional Listings, (Cont'd)

(3) Addresses and Telephone Numbers of Additional Listings

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in-dialing.

(C) Rates

	<u>Business</u>	<u>Residential</u>
Non-Recurring Charge	\$20.00	\$9.95
Monthly Recurring Charge	\$2.20 (R)	\$1.50 (R)

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.2 Non-Published Service

8.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

8.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

8.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Residential	Business
Non-published service charge, per month:	\$5.50 (R)	\$5.50 (R)
Non-published service charge, non-recurring:	\$9.95	\$20.00

Issued: February 27, 2009

Effective March 1, 2009

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.3 Non-Listed Service

8.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

8.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

8.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Residential	Business
Non-listed service charge, per month:	\$3.00 (R)	\$3.00 (R)
Non-listed service charge, non-recurring:	\$9.95	\$20.00

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.4 Directory Assistance Services

8.4.1 Directory Assistance

Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers.

8.4.2 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers within Kentucky.

(T)

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

1. Charges for Directory Assistance are not applicable to calls from patients of hospital that have as their principal undertaking the medical and surgical care of the sick and disabled and which provide telephones in the majority of the patient rooms.
2. A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.4 Directory Assistance Services, (Cont'd.)

8.4.5 Rates

A. Basic Directory Assistance

Local Directory Assistance

Direct dialed

Via operator

Per query

\$1.50 (R)

\$1.50 (R)

B. National Directory Assistance

(T)

Direct Dialed

\$1.99 (R)

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